



Rev. November 2024

FACTS	WHAT DOES CONN'S/BADCOCK DO WITH YOUR PERSONAL INFORMATION?
Why?	Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.
What?	<p>The types of personal information we collect and share depend on the product or service you have with us. This information can include:</p> <ul style="list-style-type: none"> ▪ Social Security number ▪ account balances and payment history ▪ credit history ▪ checking account information <p>When you are <i>no longer</i> our customer, we continue to share your information as described in this notice.</p>
How?	All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons Conn's/Badcock chooses to share; and whether you can limit this sharing.

Reasons we can share your personal information	Does Conn's/Badcock share?	Can you limit this sharing?
For our everyday business purposes —such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes —to offer our products and services to you	No	No
For joint marketing with other financial companies	No	No
For our affiliates' everyday business purposes —information about your transactions and experiences	No	No
For our affiliates' everyday business purposes —information about your creditworthiness	No	No
For nonaffiliates to market to you	No	No

Questions?	<ul style="list-style-type: none"> • Call 1-800-511-5750, or go to www.conns.com/www.badcock.com.
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Who we are	
Who is providing this notice?	Jefferson Capital Systems, LLC d/b/a Conn's Servicing (Conn's)/Badcock Servicing (Badcock).
What we do	
How does Conn's/Badcock protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.
How does Conn's/Badcock collect my personal information?	<p>We collect your personal information, for example, when you</p> <ul style="list-style-type: none"> ▪ Give us your income information or pay your bills ▪ Provide employment information ▪ Give us your contact information ▪ Pay us by check <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only</p> <ul style="list-style-type: none"> ▪ sharing for affiliates' everyday business purposes—information about your creditworthiness ▪ affiliates from using your information to market to you ▪ sharing for nonaffiliates to market to you
Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ▪ We do not share with our affiliates.
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ▪ We do not share with nonaffiliates so they can market to you.
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ▪ We do not jointly market.

If you would like to receive a Spanish version of the CONN'S/BADCOCK PRIVACY NOTICE, please write us at CONN'S/BADCOCK, 10130 State Highway 151 Suite #101, San Antonio, TX 78251.

Si le gustaría recibir AVISO DE PRIVACIDAD DE CONN'S/BADCOCK en una versión en español, favor de escribirnos a CONN'S/BADCOCK, 10130 State Highway 151 Suite #101, San Antonio, TX 78251.